



## Snyder County Children and Youth Services

Suite 15, 713 bridge Street • Selinsgrove, PA 17870

Phone: (570) 374-4570, Fax: (570) 374-4351

### **Intake Services and Referral**

Initial inquiries and reports to Snyder County Children & Youth Services are received by a professional caseworker in the agency's office. The function of that caseworker is to take the report or information, assess initial risk to the child, and, when appropriate, provide information and referrals to the family. In many instances, contact with the agency may end with this initial call. If it is determined that social services involving a child under age 18 are needed, the report will be assigned to an intake caseworker for assessment and follow up. These services are confidential and provided on a voluntary or involuntary basis, depending on circumstances and level of risk to the child.

### **GENERAL REFERRALS**

In addition to reports of suspected child abuse and neglect, other concerns for children and their families may be reported to the Agency for assessment and follow up. These general referrals may include, but are not limited to the following:

- Inadequate supervision
- Inappropriate punishment
- Poor home conditions, which pose health and/or safety hazards to the child
- Truancy
- Parent/child conflict
- Inadequate medical care
- Drug/alcohol abuse of the child's parent/caregiver, which poses a direct threat of harm to the child

### **SUPPORT SERVICES**

Requests for supports services may also be made to the Agency in cases where the family is in need of assistance in resolving issues, establishing family supports, and arranging services. Such cases may include the following:

- First-time parents
- Families of special needs children
- Parents who are having difficulty providing for their children's basic needs
- Families who are interested in getting involved in counseling, parenting, or other services
- Alternative caregivers

Support may be provided to these children and families through telephone and/or in-person contact. In some instances, the family may simply contact the agency for information as needed. In other situations, a caseworker may be assigned to assist the family for up to 60 days. Within 60 days, the caseworker will assist the family in resolving issues, establishing family supports, and arranging services. The caseworker will also decide with the family if Agency involvement should continue beyond 60 days.