

Pennsylvania Helpline & Reporting Resources

FOR PARENTS, TEACHERS, CASEWORKERS, AND COMMUNITY MEMBERS

SAFE2SAY SOMETHING (S2SS)

What it is: Anonymous tip line for students, parents, and school staff to report safety concerns.

When to use: Threats of violence, self-harm (intentional harm one's body), bullying, weapons, drugs, or other safety risks in/around schools.

How to reach:

- Call:
1-844-SAF2SAY
(1-844-723-2729)
- App: Safe2Say Something
- Website: safe2saypa.org

Where it goes: Trained crisis center staff receive and route tips to school teams & local law enforcement if needed.

What it is NOT: It does not notify Childline (abuse/neglect reports) unless the information clearly involves child abuse.

HANDLE WITH CARE

What it is: A communication system between law enforcement and schools.

When it's used: If a child is present during a traumatic event (domestic violence, arrest, overdose, etc.).

How it works:

Police send a "Handle With Care" notice to the school (no details, just the phrase).

Where it goes: School staff are alerted to provide support, patience, and resources.

What it is NOT: It is not a referral for investigation or a disciplinary action. No case file is opened.

CHILDLINE - PENNSYLVANIA CHILD ABUSE HOTLINE

What it is: The official state line for reporting suspected child abuse/neglect.

When to use: If you suspect or know a child is being abused or neglected.

How to reach:

- 1-800-932-0313
 - (24/7, confidential)
 - Website: compass.dhs.pa.gov/cwis

Who calls: Mandated reporters (teachers, caseworkers, etc.) must call. Any concerned adult may call.

Where it goes: Reports are screened by ChildLine and referred to county Children & Youth agencies or law enforcement as appropriate.

TAPLINE - CMSU CRISIS LINE

What it is: Local mental health crisis line (Columbia, Montour, Snyder, Union counties).

When to use: Any mental health emergency, suicidal thoughts, emotional crisis, or need for mobile crisis response.

How to reach:

- 1-800-222-9016
 - (24/7)

Where it goes: Directly to CMSU crisis staff; may dispatch mobile crisis or connect to services.

988 SUICIDE & CRISIS LIFELINE

What it is: 24/7 free, confidential mental health hotline that connects individuals to support

When to use: Thoughts of suicide, mental health/substance use crisis, or concern for someone else's safety

How to reach:

- Call 988
 - Text 988
- Chat via 988lifeline.org

Where it goes: Connects to trained crisis counselors. Calls are routed by geolocation to local or national centers.

**Keep this flyer handy to know who to call, when, and why.
Supporting children starts with knowing the right resource.**

PENNSYLVANIA HELPLINE & REPORTING RESOURCES

QUICK GUIDE - WHAT GOES WHERE

SCHOOL SAFETY ISSUE



SAFE2SAY

CHILD TRAUMA EXPOSURE



HANDLE WITH CARE

CHILD ABUSE/NEGLECT



CHILDLINE

*MENTAL HEALTH CRISIS
(LOCAL, CMSU COUNTIES)*



TAPLINE

*SUICIDE/MENTAL HEALTH
CRISIS (ANYWHERE IN U.S.)*



988

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